DigiScribe-XL

SPEECH PROCESSING TECHNOLOGY

The Crescendo suite of Speech Processing solutions were conceived to create a more efficient and profitable workflow. The average person can speak five times faster than they can write or type, by using one of the many Crescendo digital voice options, professionals can save valuable time and money by having the case immediately routed to and typed up by a skilled assistant, or use the available Speech Recognition engine and convert voice to text on the spot.

EXCELLING TO USER PREFERENCES. Whether the user is working from the office or on the move, prefers dictating from a telephone, personal computer or a mobile device, Crescendo has just the solution to meet every need.

The DigiScribe-XL telephone-based option is by far the most common and cost-effective method of capturing dictation in a dictation-heavy environment. This option can support up to hundreds of lines to provide simultaneous recording capabilities. The telephone keypad is used to input identifying information and navigate the system. Once a dictation is completed, the system plays the job number confirmation and the dictation becomes immediately available for transcription.

DESKTOP SOLUTIONS. DigiDictate-IP, a PC-based dictation solution, runs on a desktop computer and over LAN / WAN or the Internet remotely, providing total control over the dictation process. Using the graphical interface, the author can create a dictation using the keyboard, mouse or handheld dictation input device. A job list displays the user's dictations as well as their status, they can be edited, assigned to a different secretary or diplay the corresponding document when clicked, directly from this view.

MOBILITY THAT WORKS. The DigiDictate-Mobile solution can be used on Windows Phone, iPhone and BlackBerry devices to view existing jobs, create or edit dictations. The resulting files are suitable for back-end Speech Recognition and remote access to server-based data keeps the user up to date while on the go.

KEY FEATURES

> Access detailed list of job information

> Customize settings and entry screen

> Review, edit or overwrite dictation

> Insert cue or index markers

> Mark dictation in draft mode

> E-mail dictation as a voice attachment

> Sign off and prioritize

> Capture voice from other systems

> Search, review, edit and re-prioritize previously created dictation

DIGITAL DEVICES. Crescendo supports a wide range of digital handheld recorders including models by Olympus and Philips. Dictations can be uploaded via docking station or Web Browser connection using iDeliver. Job information and routing instructions are automated so that delivery to the correct transcription resource is ensured.

PRODUCTIVITY GAINS. DigiScribe-XL provides crystal clear sound and immediate access to work in order of priority, allowing the secretary to type faster and work efficiently with most secretaries acheiving productivity gains of over 25%. Playback is controlled via footpedal and keyboard over LAN/WAN or simply over the internet. The application allows the secretary to see a job list in order of predetermined rights and priority settings. Critical information about each job is displayed on the Dictation Selection and Control Screen. Moreover, when using DigiPlayer-IP, the dictation is played in real-time, eliminating the need to download files, resulting in significant improvements in turnaround of documents.

FULL MANAGEMENT CONTROL. DigiConsole, the integrated management module, facilitates access to all system parameters, based on user rights, from any network or remote personal computer. A master view provides critical information at a glance, including color coding of proiritized jobs, while alarms can be set should a dictation exceed turnaround or trigger time, ensuring no deadline is missed. A voice file can be played diretly from this view, while properties can be edited at the click of a button. Unique routing capabilities allow the system to schedule and route jobs per any criteria, as a result he control that can be gained over the workflow environment and productivity levels is virtually limitless. The DigiConsole reporting option can even issue turnaround data, productivity summaries and trend analysis-a must for fast paced environments where every resource must be used efficiently.

SECURITY IS PRIORITY ONE. The DigiScribe-XL system is equipped with a zero-footprint safety feature, leaving no trace data on accessing computers. In c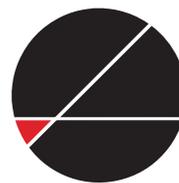ompliance with demanding confidentiality standards and protocols, DigiScribe-XL is the most reliable answer when sharing sensitive data. The application offers its own password security, access control, user rights and complete audit trails.

SPEECH RECOGNITION IMPROVES PERFORMANCE. Crescendo offers turnkey Speech Recognition solutions that immediately produce recognized text out of voice, either onscreen in the background, which can then be reviewed by a secretary. Perfectly suited for structured, dictation-intensive environments, Speech Recognition is the ultimate solution for institutions having difficulty hiring secretaries as well as areas where quicker turnaround is required. Crescendo Speech Recognition supports multiple languages and relevant specialties and requires no intial training upon install. This robust technology facilitates the fast and cost-effective creation of documents.

INTEROPERABILITY. The Crescendo solutions were designed to seamlessly integrate within the existing infrastructure of an organization - including other upstream vendors' systems or even desktop applications via Crescendo APIs - thereby allowing significant cost savings and productivity improvements. Furthermore, scheduling and subject matter interfaces, which make dictation job identification effortless, are also available.

LOOKING TO THE FUTURE. Leveraging an existing investment with a Crescendo modular solution creates a truly flexible environment which a firm can grow into, improvements in worflow can ensure an efficient, error-free business environment, Any previous expenditures are secured and with a return on investment within months of purchase, the benefits of a new speech processing solution can be expected in no time.

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S Y S T E M S

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