

# CRESCENDO

## SYSTEMS CORPORATION

Crescendo Systems Corporation is the leading developer of innovative electronic documentation solutions, specializing in digital dictation, clinical documentation, speech recognition, transcription, authentication and workflow management systems. Crescendo tailors each system to meet the desired functionality for the intended environment, creating a seamless and effective workflow while providing proven efficiency gains and improved turnaround times.

**WORLDWIDE PRESENCE.** Based in Laval, QC, Canada, Crescendo provides its solutions directly in Canada, USA, UK, France and Germany. In select areas such as the USA, Asia/Pacific and the Middle East and Africa, Crescendo solutions are sold through highly qualified resellers with an established presence in the major industries to which the products are offered. Now in use in over 15 countries, Crescendo's systems are available in 3 different languages (English, French and German).

**CRESCENDO PRINCIPLES.** As a proven supplier in providing document creation and management systems with a keen focus on customer driven needs, Crescendo offers the most comprehensive solutions in managing the complete life cycle of business correspondence.

**CRESCENDO EXPERTISE.** Providing mission critical solutions requiring 24/7 availability to small practices or large corporate clients, Crescendo's systems are proven to ensure responsiveness, reliability and security. All of Crescendo's solutions follow the strictest security guidelines to ensure privacy when sharing sensitive data among individuals or facilities, including leaving no footprint of the data on local computers. Every system has been built to grow with the organization, offering a flexible, open-architecture environment with the ability to interoperate and interface with other vendors, leveraging previous IT investments while allowing for significant cost savings. In addition to built-in health monitoring systems and automated maintenance, Crescendo's expert technical service teams provide first class client support 24 hours a day.

### CRESCENDO AT A GLANCE

- > Established in 1990
- > Focus on providing customer-rich documentation solutions
- > Over 2,000 major installations worldwide
- > Full interoperability with desktop and downstream systems
- > Develops using Microsoft standards, a proven technology
- > Offices in Canada, United Kingdom, Germany & France



CORPORATE HEADQUARTERS  
LAVAL, CANADA

**WORKFLOW EFFICIENCIES.** Proven time and again, the key to successful document management begins with offering various input methods that address each user's needs, whether it be digital dictation, speech recognition, keyboard input, handwriting recognition, transcription or other methods, including automated document assembly. By offering a variety of input methods, Crescendo allows users to enter the digital arena at their own pace and by using these methods we can greatly improve turnaround from potentially weeks, down to mere days. Furthermore, by using proven intelligent workflow logic, set at a user, report, department or site level and also based on expertise, getting the work to the proper identity has never been easier. Now with subject-centric intelligences and scheduled events, subject matter identification is truly simple and fool proof. Likewise allowing users to work from anywhere via secure connections, whether at home, traveling abroad, or even on the go with their smartphones, ensures that the work gets done in a timely fashion while respecting the confidential nature of their documents.

**TECHNOLOGY PARTNERS**



**CRESCENDO USERS**



**DOCUMENT MANAGEMENT.** Crescendo offers a comprehensive network solution, which allows for the standardization of letters, reports and forms, and stores the results in an extensive MS SQL database allowing for instant retrieval and review. Whether used by the author (doctor, lawyer, etc.) or the secretaries (medical, legal, etc.), from the office, on-the-road or from home, the system is loaded with productivity tools which makes document creation, edit, review and electronic signature a breeze. Authors can even implement back or front-end voice recognition with professional vocabularies which transparently adapt to voice and dictation habits. Management consoles provide full control over routing, privileges, restrictions, audit, billing and reports. Add that to distribution modules which automate delivery and the lifecycle of the report is complete.



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